

## **COSTA D' IFESTO II APARTMENTS (Facilities)**

**The COSTA D' IFESTO II APARTMENTS**, a new entry in the hotel market, is a modern, seaside resort located in Lemnos-Greece (northern part of the Aegean sea).

This new property which consists of 3 maisonettes and 6 luxury apartments , stretches along the coastline offering panoramic views to the Aegean sea and the surrounding landscape.

Within a landscape of impeccable beauty and harmony, the visitors are able to experience the ultimate relax and comfort.

At **COSTA D' IFESTO II APARTMENTS** not only we have incorporated environmental standards in our daily routine but also we encourage our visiting friends in this direction.

Our facilities are supported by:

- Electrical Appliances of energy class A +
- Energy efficient Lighting
- Inverter technology air conditioning
- Solar panels for water heating
- Ecological and environmentally friendly general cleaning products
- Flexible policy for the renewal of towels and bedding in consultation with the customer.

### **Extra COMMITMENT**

- Strict disinfestation-rodenticide procedures annually
- Use of environmentally friendly cleaning products.

### **ACCOMMODATION**

3 maisonettes and 6 superior luxury -double spaced apartments on the ground or the first floor

#### **Apartment equipment**

- Modern furniture for all the apartments
- Wardrobes with Wardrobe Hangers (at least 10)
- Bed with new supremely comfortable mattress. Minimum dimensions for single beds 0.90 \* 1.90 and 1.60 \* 2.00 for the double ones.
- Hygiene protective covers for mattresses-pillows
- High speed wireless internet connection
- Security lights in the room and corridors, in case of power failure -Flat TV at least 26 "
- Availability of call center and telephone within the apartment
- Provision of pc / laptops / tablets, board games (available from the reception).
- Electric Iron-ironing board & full length mirror
- Windows Screens on all windows./ balcony doors in the rooms
- Availability of Smoking/non-smoking rooms
- Balcony-patio & private garden furnished
- Existence of common outdoor space
- Autonomous air conditioning
- Room safe.

### **Bath / Personal Hygiene**

-Bathroom in a closed and adequately ventilated area (in a natural or technical way), inside the room / apartment

(in the maisonettes there are 2 baths, one on the ground floor with shower and 1 on the 1st floor with bathtub)

-Bathrobe

-Cabin shower

-bathtub in the maisonettes

Non-slip surface in the shower

-Hair dryer -Mirror

Adequate towels (face-body)

-Pool towels

- 24 hours hot water supply

-Provision of package with personal hygiene items (shampoo-shower gel soap).

### **Kitchen**

-Kitchen with at least 2 hobs

-Absorber

-Refrigerator with freezer

-Water kettle and material for coffee, tea

- Toaster

- Electric shaker

-Coffee maker

-Equipment for making snacks.

### **Pool**

Open from 09:00 to 19:00.

-Children` pool

-Adults` pool

Every day cleaning by the use of a robot

Once in 7 days: Chlorine addition & recirculation pump pre-filter cleaning.

### **Services - Business facilities**

- 12 hours Reception service

### **CHECK – IN & CHECK – OUT**

3:00 PM

11:00 AM

Private parking and individual parking spaces are available on site, which are used exclusively as tenants' parking space (coverage for the total number of apartments).

### **LANGUAGES SPOKEN BY STAFF**

Greek/English,

-Uniform clothing for the personnel

### **PET POLICY**

Only animals that guide or help disabled people are allowed.

**SERVICES for businessmen (available from reception)**

- Phone
- In the reception area there is the possibility of:  
Desktop with luminaire, PC / laptops, printer, copier, fax, tablet
- Internet capabilities, High speed wireless connection
- Courier service.

**SERVICES for everyone**

- In each apartment there is a Telephone device.
- High speed wireless internet connection
- Provision of tablet devices for each apartment (available from the reception)
- Table board games available in the apartment (backgammon, chess, cards, uno) (available from reception)
- Information for medical assistance / emergency telephone numbers in printed form inside the apartments
- On line booking
- website in two languages: Greek, English
- Availability of brochure / map with updated tourist information about the place, translated into at least one foreign language
- Information to customers about actions related to environmental protection for which they can apply during their stay (the green policy is available at the reception).
  
- Baby cot on request
- Children's seat for dining on request
- Possibility to add an extra bed upon request.
  
- Frequency of changing towels (7 times / week)
- Frequency of changing sheets (4 times / week).
  
- Pharmacy - first aid kit (available from reception).

**Additional amenities**

- Cleaning service on request (in addition to daily)
- Service for sheets-towels changing, in addition to the normally disposed, upon request
- Laundry-dryer-ironing area on request.

**Special certifications**

- Breakfast basket, as defined by SETKE.